District of Port Edward

BOIL WATER ADVISORY

Date: November 12, 2026
FOR IMMEDIATE RELEASE

The District of Port Edward has issued a Boil Water Notice for all customers served by the Port Edward Water System, effective November 12, 2026, until further notice. Customers must boil water intended for drinking or food preparation.

Customers should:

- Fill a pot with water.
- Heat the water until bubbles come quickly from the bottom of the pot to the top.
- Keep heating the water for one minute.
- Turn off the heat source and let the water cool.
- Pour water into a clean, sanitized container with cover for storage.

Use bottled water or boiled water that has cooled for:

- Drinking
- Brushing teeth
- Washing fruits and vegetables
- Preparing food and baby formula
- Making Ice
- Giving to pets

The Boil Water Notice will remain in effect until the required corrective actions and water quality testing have been completed and Northern Health confirms that the notice can be lifted. The District will notify customers when the notice is rescinded.

The notice is a precaution during planned reservoir cleaning. Elevated turbidity (greater than 1 NTU) may reduce chlorine disinfection effectiveness and shield microorganisms, although the predicted risk is low. The Environmental Health Officer has been notified and chlorine residual increased. To lift the notice, the District must finish reservoir cleaning, flush water lines, achieve turbidity below 1 NTU and chlorine residual of at least 0.2 ppm at the end of the line, report two satisfactory bacteriological sample sets taken 24 hours apart, and submit an aluminium sample for accredited laboratory analysis.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). For more information and updates, go to www.portedward.ca or call 250-628-3667. Residents can also view current Northern Health boil water notices here: Northern Health – Boil Water Notices

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